



IMPORTANT ANNOUNCEMENT

Optimum Professional Property Management is excited to announce a new online portal for our owners launching in **December**. Using the new portal, you will be able to manage your account, view information and manage electronic communication. You will be able to **sign up for recurring ACH, make online payments, and view information all in one place with one login.**

As part of this change, we are transitioning the association's primary bank account to Pacific Premier Bank, a 5-star FDIC insured community management financial institution. In order to ensure payments are properly credited to your account, action may be required. **As a result of this change, you will receive a new remittance/payment address to send your payments with your December 2019 billing statement.**

If you are currently enrolled in the automated payment program (ACH) and have your payments withdrawn by your association each month, no additional action will be required.

Please check your December 2019 billing statements for important information and instructions on this exciting change.

New Online Services Coming Soon



Manage My Home

Submit and track online work orders, architectural requests and view violations.



Financial Services

Make online payments, view account history and sign up for recurring ACH.



Communication

View association documents and manage electronic communication.