



CONGRATULATIONS ON SECURING YOUR COMMUNITY'S DIGITAL FUTURE

So what happens next?

Your FiberCity® journey is underway. There are several steps in the process, this information sheet will help you to understand what will be happening and when!

1

SITE SURVEY

Every property is different, so we need to design the fiber distribution carefully to work most efficiently within the property layout. You will notice people in safety vests passing through the property noting the locations of other utilities and measuring distances. This is to create a preliminary layout, so every residence and common area has access to fiber.



2

SYSTEM DESIGN

Engineers and designers will take the information from the site survey and turn it into a comprehensive design. Once we are ready, we will present the design for your approval. A decision maker for your property will need to check for accuracy and make sure we are planning to serve any public areas that might need an internet connection in the future (security cameras, pool equipment monitoring, irrigation controllers, community rooms, office spaces, etc.).

3

DESIGN WALKOUT

We will send a team of representatives from SiFi Networks to walk the property with your decision maker. We will review the design and make sure we haven't missed any areas, discuss community restrictions, explain the process and chain of events, and answer any questions. Your property's decision maker must then approve the design for the project to move forward.

4

PERMITTING AND PLANNING

Permits will be applied for and plans put in place to start bringing fiber to your building. At the end of this stage, we will make contact and schedule a start date.

CONSTRUCTION STARTS

5

UTILITY MARKING

Any time a company is planning on digging, they are required to have all utility companies locate and mark the existing underground infrastructure. This is done by using different colors of chalk spray paint to mark locations. Some refer to it as "Rainbow Markings" and other call it "Ground Graffiti", but it is necessary to make sure we don't accidentally damage the existing lines. These markings will remain in place until the entire process is complete. Once the work is done and all issues have been resolved, we will send a crew through to pressure wash the paint off. There may be a small amount of residue left, but that will come off naturally over the next few months.



6

NOTIFICATIONS

Roughly 48 hours before we start work, we will place cones in front of the work areas. Depending on the architecture, we will also hang door tags or notices, and place a sign at the entrance to the property.

7

MICRO-TRENCHING

Fiber duct is placed in a one foot deep by two inch wide trench where the street meets the gutter. A train of vehicles will dig the trench, followed by a vacuum truck that sucks up the debris, the crew will lay the conduit, followed by the crew who refills the trench.

8

VAULTS AND HAND HOLES

Along with the micro-trench for the conduit. We will also have a crew placing two foot by three foot vaults (boxes buried flush with the ground) every vault services roughly 20 locations, so that will give you an idea based on the number of locations in your property. Hand holes are where we dig down from the inner side of the sidewalk and bore under to meet with the micro-trench. We connect the conduit and leave it coiled up underground until someone orders our service from the internet service provider.

9

REMEDICATION

At the end of each day, our crews will clean up behind them. Once the remediation product has dried, we will have a crew come back through and wash the street.

10

CONSTRUCTION COMPLETE, NOW WHAT?

Once the network is activated in your area, we can connect your property to the FiberCity® network. Residents can order service with the FiberCity's® internet service provider and when service is ready to be installed to the resident, the installation crew will work directly with them to bring the fiber from the hand hold to wherever it is needed. Once the fiber is extended in, it will never need to be removed or reconnected.

THANK YOU AND ENJOY BEING PART OF THE FIBERCITY®!